

PRODUCT CARE



MONACO

Tapware

Guide For: Tapware, Showers, Accessories, Wastes and Kitchen Mixers.



Guidelines to maintain colour finish and product care, please follow these simple instructions:

- Clean Chrome and coloured tapware weekly using warm, soapy water and a soft cloth. Be sure to rinse thoroughly to remove all soap residue, for best results dry immediately with a soft cloth. It is recommended to wipe down Kitchen Mixers daily.
- Do not clean with abrasive sponges, steel wool, scouring agents, organic solvents, acidic cleaners, lime scale removers, household vinegar or cleaners containing acetic acid for cleaning, these will cause damage.
- Limescale can build up in shower heads preventing water flow, rub nozzles to loosen up the build-up and restore flow.
- If your tap drips or flows unevenly, it's often due to debris stuck in the aerator or a misaligned washer. Remove the aerator (using a key if needed), rinse thoroughly, and clean with a soft toothbrush. For stubborn build-up, soak it overnight in warm, soapy water. Ensure washers/O-rings are flat before repositioning the aerator.

Basins

Guide For: Basins



Guidelines to maintain finish and product care, please follow these simple instructions:

- Clean basins weekly using warm, soapy water and a soft cloth. Be sure to rinse thoroughly to remove all soap residue, for best results dry immediately with a soft cloth. It is recommended to wipe down after every use and to remove any product residue such as toothpaste and soap right away.
- Do not clean with abrasive sponges, steel wool, scouring agents, organic solvents, acidic cleaners, lime scale removers, household vinegar or cleaners containing acetic acid for cleaning, this will damage the colour finish and any protection.
- Do not leave wet items such as sponges, glass tumblers, metal, on the surface for extended period, this may cause staining.
- Do not leave hair dye/colouring on basins as this may cause staining on the surface.
- Grohe Pureguard - Only use warm, soapy water and a soft cloth, any other products will cause damage to the finish and protection.
- Ceramic can handle temperature differences of up to 80°C. If using hot water, ensure the temperature change is gradual to avoid damage.

Toilets

Guide For: Toilets, AquaCeramic Care



Guidelines to maintain finish and product care, please follow these simple instructions:

- Clean toilet regularly using warm, soapy water, soft cloth and toilet brush. Seats can be easily removed to assist with cleaning.
- Do not clean with abrasive sponges, steel wool, scouring agents, organic solvents, acidic cleaners, lime scale removers, household vinegar or cleaners containing acetic acid for cleaning or bathroom multi-purpose cleaners as this will damage the seat and any protection layer on the ceramic.
- Seat hinges should be washed with warm soapy water, rinse off any build up residue and dry with a soft cloth.
- Avoid using or leaving products like bleach, cream bleaches, or those with high ammonia or acidity in the toilet pan, seat, hinges, or cistern, especially overnight. These may cause discoloration/pitting and damage any protection layers.
- Never use blue cleaners in cistern, this may cause damage to the internal cistern parts.
- Aqua Ceramic never use any chemicals or harsh brushes as it may damage the high-performance coating.
- Do not force a soft close seat to close, applying pressure when closing the seat can damage the soft close mechanism.
- Loose seat hinges, the hinges can be tightened by lifting off the cover plates and fastening with a screwdriver, you may need to wiggle to re-align position.

Supertubs

Guide For: Supertubs



Guidelines to maintain finish and product care, please follow these simple instructions:

- Clean tapware, sink and body with warm, soapy water and a soft cloth. Be sure to rinse thoroughly to remove all soap residue, for best results dry immediately with a soft cloth. It is recommended to wipe down sink and mixers after every use.
- Do not clean with abrasive sponges, steel wool, scouring agents, organic solvents, acidic cleaners, lime scale removers, household vinegar or cleaners containing acetic acid for cleaning, these will cause damage.
- A soft sponge can be used on sinks.
- Exercise caution when cleaning items such as garden tools, ceramics, or sharp objects, as they may cause damage to the Supertub upon contact.
- Do not leave products like bleach, cream bleaches, or those with high ammonia or acidity on/in the tub, especially overnight. These can cause discoloration, pitting and damage.
- Do not leave wet items such as metal, ceramics or glass on the surface for extended period this will cause staining.

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